



Accommodation rules

1. Only orderly, at reception checked-in guests can be accommodated in the hotel. For this purpose, the guest is obliged to present to the responsible receptionist his/her valid identity document (identity card, passport or other relevant document).
2. Hotel provides services according to its possibilities and in ordered extent.
3. Guests can be accommodated on arrival date from 2:00 PM till 10:00 PM.. A room reservation is provided for a guest latest until 6:00 PM. of reserved guest arrival date. After expiry of reservation time, the hotel is entitled to provide or reserve the respective room to other guests.
4. On the day of departure, guests are requested to vacate their rooms by 10.00 AM at the latest, unless otherwise agreed. If the guest does not vacate the room by this time, the hotel has the right to charge a late check – out fee of 10 € per hour for each hour.
5. We ask kindly our guests not to displace the room and public spaces equipment arbitrarily, without the consent of hotel management and not to carry out any adaptations or any intervention into electric installation, or other utilities network, respectively.
6. Please do not connect peripheral devices to the TV. TVs are not treated with antivirus program.
7. High-speed internet connection is available in rooms for our guests, included in accommodation price. Please inform the receptionist in case of technical failure or a breakdown.
8. Please report any equipment troubles without delay on the reception. The price list for damage inventory is located at the reception.
9. The guests are responsible for damages on hotel property in accordance with valid rules.
10. Please store the room key carefully and deliver it to the reception on departure. In case of a key loss, the hotel is entitled to bill a charge of 40,00 €.
11. Lounges are provided for meeting with visitors. Guests are allowed to accept a visit in their room after prior approval of the management or responsible receptionist between 8,00 am until 10,00 pm.
12. We ask kindly our accommodated guests, not to use own electric devices in the rooms, this does not apply to electric devices intended for personal hygienic use (shaving machine, hair dryer,...)
13. Obligatory night rest starts from 10:00 PM. and lasts until 6:00 AM.
14. Smoking in rooms is forbidden, as well as in other hotel premises. We will charge a penalty 100 € for breach of the prohibition.
15. Walking with pets and their accommodation is allowed only after the presentation of a vaccination card and a prior approval of hotel management, under observance of hygienic rules. There is a fee of 15 € / animal / night for animal accommodation. For accommodation of pets the following rules have to be respected:
 - a) Entry of dogs and other pets into the stock places, kitchen, restaurant and cafe-bar is not allowed.
 - b) In every public places the dog has to have a muzzle
 - c) The owner of the dog is fully responsible for pet's behaviour.
 - d) The pets can not use the beds for guests. The inventory designed for guest can not be used for pet's feeding.
 - e) It is not allowed to leave pets without surveillance of respective guest (pet owner or accompanying person).
16. Guests are obliged to close on departure all water taps, to switch-off electric devices as well as room lighting , to close windows , lock the doors and leave the key on the reception.
17. The hotel management accepts complaints about hotel services and/or eventual suggestions for improvements.
18. We ask our guests kindly to comply with Accommodation Rules. In case of grave injury, the hotel management is entitled to cancel the guest accommodation, withholding the price for the whole agreed stay.
19. Breakfast is served in hotel restaurant:
Mo – Fr from 6.30 AM. until 10.00 AM.
Sa – Su from 8.00 AM. until 10.00 AM.

POD HRADOM, s.r.o.
Považské Podhradie 250
01704 Považská Bystrica
VAT: 36325341
TAX ID: SK2021711802



- 20.** Hotel is responsible according to the Civil Code for cash and valuable items of accommodated guests only if they have been accepted to deposit and after a corresponding receipt has been issued.
- 21.** The hotel reception is opened from 6.00 AM till 10.00 PM.
- 22.** The guests are obliged to respect the Fire regulations placed on appropriate places.
- 23.** In the restaurant, cafe bar and public places the consumption of own food and drinks is not allowed.